

Event'Helper

A genuine digital handrail

Event'Helper enables technical hostesses to record all events occurring during a show (exhibitor requests, incidents, deliveries): a simple tool for keeping track of the day's activities.

Tracking every request

In addition to the registration of these requests, by one or more people (including those on the move on the show floor), the tool enables each request to be tracked, and keeps a history of all interventions.

Document consultation

Quick access to the following elements:

- Clickable contact details (service providers, team)
- List of stands and common areas,
- Detailed request types,
- Shared documents (show floor plan, assembly instructions, schedule)

Option - Direct transmission to stakeholders

Requests are sent directly by SMS to operators, who can follow up and process them from their smartphone.

Option - Direct request from exhibitors

Using a QR code scanned from their smartphone, exhibitors can make their requests instantly, with no waiting, while keeping track of their progress via SMS notifications.

Option - Premium exhibitors

For instant requests, exhibitors can use a dedicated link or simply scan a personalized QR Code affixed to their stand, guaranteeing a fast, efficient response.